



SUNSTONE
Locally Crafted Stone Veneer

Sunstone Manufacturing Ltd

PO Box 446

Nobleford, AB T0L 1S0

info@sunstonemfg.ca

www.sunstonemfg.ca

50 YEAR MANUFACTURER'S LIMITED WARRANTY

Thank you for choosing Sunstone Manufacturing Ltd. for your stone and masonry veneer needs. We are committed to providing high-quality products that emulate the natural appearance and texture of real stone. Our warranty ensures peace of mind for homeowners and contractors alike.

Warranty Period and Scope

Our warranty coverage extends for 50 years from the date of original purchase. It applies to manufacturing defects that may occur within this period. The warranty is applicable only to the original purchaser and may not be transferred to subsequent owners unless approved in writing by Sunstone Manufacturing Ltd.

Exclusions

We do not cover damages resulting from:

- Improper use or application of our products.
- Installation over improperly designed surfaces or with defective materials.
- Accidental damage, neglect, or misuse.
- Power washing, chemical use, painting, or exposure to airborne contaminants.
- Natural disasters, extreme weather conditions, or vandalism.
- Changes in appearance due to normal weathering including fading, chalking, or accumulation of dirt or stains.
- Stone surfaces with small air holes or surface anomalies, which contribute to the character of the products and are not considered manufacturing defects.
- Efflorescence, a natural phenomenon of all concrete products, which may cause changes in appearance and is not considered a manufacturing defect.
- Structural issues, moisture intrusion, or mold.
- Circumstances beyond our control that affect product performance.

Claim Process

To initiate a warranty claim, please notify Sunstone Manufacturing Ltd. in writing within thirty (30) days of discovering the defect. Include proof of purchase, installation date, and detailed images of the defect. We will investigate the claim and determine if it qualifies for replacement or repair under our limited warranty.

Disclaimer

This warranty is the sole warranty provided by Sunstone Manufacturing Ltd. It supersedes any other warranties, expressed or implied, to the fullest extent permitted by law. Our liability is limited to the replacement or repair of defective products and does not cover labor costs.

Enforcement and Limitations

The warranty must be enforced within the territorial boundaries of Canada. The purchaser is responsible for any expenses related to returning the product to Sunstone Manufacturing Ltd. for inspection. We disclaim liability for incidental and consequential damages, including personal injury, except for direct economic damages directly resulting from defects in the product itself.

Final Provisions

Any modifications or waivers to this warranty must be made in writing and signed by Sunstone Manufacturing Ltd. We reserve the right to nullify the warranty if certain conditions, as outlined in the warranty document, are not met. This document constitutes the entire agreement between the parties and supersedes any previous agreements or warranties.

Additional Information

For further inquiries or to initiate a warranty claim, please contact:

Sunstone Manufacturing Ltd.
PO Box 446
Nobleford, AB T0L 1S0

Thank you for choosing Sunstone Manufacturing Ltd. We stand behind the quality of our products and are dedicated to ensuring your satisfaction.